

PPG Meeting

Thursday 3 October 2024

MINUTES

Attendees: Gill, Val, Ron, Joyce, Julie, Jo, Jen Brown, Jen Bramer, Ben H (to discuss digital audit)

Apologies: Jenny Jones and Janet

Minutes of last meeting (20.6.24):

- PPG poster for Jayex screen – Rukshana off at the moment. Will wait until Rachel is back.
- Pharmacy Project – any update? Ron fed back that Pharmacy First increasing uptake (doubled in last few months). There is also a protocol about medication which are out of stock. They will be notified first and will then pass this on to GP Practices. Also a project to discourage people from collecting medication no longer needed to avoid cost. £300,000,000 for the year as a country wasted on unused medications.
- LD Training raised difficulties some people have waiting for appointments - colouring sheets in waiting room. For further discussion.
- Julie's posters will be put on Jayex screen but we need to find out how to do this from Rachel. Library are no longer accepting blister packs. Ron will mention this at the next PCN PPG

MINUTES

- 1. Healthwatch Slides** - look at attachments in Ron's email 14.9.24. JMB will email these out to everyone with the Minutes.
- 2. RSV's** - Respiratory syncytial virus (RSV) vaccine for 75-79 year olds and pregnant women from 28 weeks of pregnancy to commence 1st September. Update from Kate, Practice Nurse, about 70 vaccines done over 3-4 clinics so far. Another clinic booked tomorrow, then leaving these until after the Flu clinics as not enough room in fridges to store RSV and flu vaccines together. Will put on more RSV clinics once flu clinics over.
- 3. – Flu Clinics and Digital Audit update – Ben.** Agreed digital survey could be accessed via the QR code which will be put up around the surgery. PPG members will be emailed a link (by Ben via Jennie) so they can access this on their phones and complete the survey for patients if necessary. We will also have approx. 40 paper copies of the survey for patients to complete, although this data will then need collating and adding to the document at a later stage so felt best to encourage patients to complete on-line where possible.

Several members have kindly offered to help at various flu clinics so this was discussed.

4. **Staff update** – Rachel still on maternity leave, Claire left and Beccy started 2 months ago. We have 2 new GPST3s, Dr Roisin O’Neill and Dr Shahzad Akbar. Dr Durrani has now moved on to her next post.

5. **PCN update** – Raj the FCP left and Roisin Sadreddini started. Her role is to assess musculoskeletal problems prior to starting physio. We also have a new Clinical Pharmacist Parina started.

AOB –Julie Parry was thanked for all her support and help as a member of the PPG. She is stepping down for the foreseeable future but would like to continue to receive the minutes of the meetings.

Next meeting: Thursday 6 Feb 2025 at 2pm.